

Liquidware Essentials Makes Life Easier for Users and Administrators

"With the purchase of Liquidware Essentials we can improve the management of user profiles, improve the user experience with Stratusphere UX and manage the migration from Windows 7 to Windows 10 with FlexApp."

– René van Es
Project Manager, SSC-ONS

Organization:

Shared Service Center ONS
Zwolle, Netherlands

Virtual Desktop Users:

3,000

Products:

Liquidware Essentials

Overview

The Shared Service Center (SSC) ONS in the Greater Zwolle region has selected Liquidware Essentials Suite as its workplace management solution. The SSC ONS uses Liquidware Essentials, composed of ProfileUnity, FlexApp and Stratusphere UX, to standardize user profiles in the Windows desktop environment, improve user experience and achieve smooth migrations from Windows 7 to Windows 10.

The SSC-ONS is a joint venture among the municipalities of Zwolle and Kampen and the province of Overijssel. Established in July 2014, the duties of the SSC-ONS include HR services, procurement and contract management and IT. The basic principle of the organization is to offer as many standardized services as possible to its partners.

A current ICT focus at the organization is improving the user experience for the approximately 3,000 employees and to reduce costs. One part of this project concerns the standardization of registration and management of user profiles. These profiles are essential to ensure that users get access to the rights, functionality and applications they need for their work when starting up their desktops.

The SSC-ONS worked with a previous solution that was never fully developed by the vendor. This, combined with the fact that user profiles at different partners were organized differently, made it important to identify a new supplier. The SSC-ON ICT department had several important criteria when selecting another supplier: functionality, flexibility, support options and pricing.

The Breakthrough

Under the leadership of SSC-ONS project manager René van Es, a number of solutions were evaluated, including Liquidware ProfileUnity. This solution for user profiles stood out because of its functionality, ease of management and excellent pricing. For example, ProfileUnity provides the ability to manage user profiles on all desktop platforms – physical, virtual or in the cloud. The software uses more than 300 combinations of environment variables to determine context and deliver content. In addition, application restrictions (who is allowed access) and dynamic rights (under what conditions – location, device, time, etc. someone is allowed to access) ensure high-level security and control over users. These features were determining factors for SSC-ONS's selection of the Essentials suite, of which ProfileUnity is part.

Van Es explained, “Liquidware offers a ‘living’ product that puts the desktop user first. A lot of development is taking place to ensure that all relevant workplace environments are supported. Liquidware also has a particularly good price/quality ratio. With the purchase of Essentials we can improve the management of user profiles, improve the user experience with Stratusphere UX and manage the migration from Windows 7 to Windows 10 with FlexApp.”



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