

Bank Holding Company



“If you have a very large virtual environment, this tool is a must-have.”

Source: Bank Holding Company IT Vice President

Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:

- **User-centric visibility that’s persistent across platform and workspace delivery**
- **The ability to examine user, machine and application workloads**
- **Visibility before, during and after the transformation process**

Insights

This corporation ultimately selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- Citrix Director
- Lakeside Software

Stratusphere UX was selected over competing products because of its ability to:

- Access unique data and metrics not available in other solutions
- Drill down into details by area (users, machines, applications, etc.)
- Provide time-based data that reveals performance changes over time
- Gain comprehensive view across ALL desktop platforms (physical, virtual, etc.)

The firm’s IT vice president rated Stratusphere UX’s features/values compared to competitive solutions as follows:

- Troubleshooting: Superior
- Diagnostics: Superior
- Capacity Planning: Superior
- Application Inventory: Better
- Assessment/Onboarding: Comparable

Use Case

As a result of incorporating Stratusphere UX into its desktop environment, the organization is now able to:

- Maintain a current inventory of all users, machines, applications and OS
- Track application processes across desktop platforms (physical devices, VDI, RDSH, DaaS)
- Capture critical data about other components of the desktop environment (AD Group Policy, protocols, network, storage, graphics)

Customer Profile

Bank Holding Company

This bank holding company is headquartered in upstate New York. It operates more than 800 branches throughout the Eastern United States.

Sector

Banking

Desktop Environment

5,001 – 10,000

DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX’s diagnostics to be better than that of competitors.



APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX’s application inventory to be better than that of competing solutions.

