

Browning Day Mullins Dierdorf



Source: Jeremy Stroebel, IT Director

Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:

- **User-centric visibility that's persistent across platform and workspace delivery**
- **The ability to examine user, machine and application workloads**
- **Visibility before, during and after the transformation process**

Insights

Browning Day Mullins Dierdorf ultimately selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- eG Innovations
- Citrix Director
- VMware vRealize
- Home Grown Dashboards

Stratusphere UX was selected over competing products because of its ability to:

- Access unique data and metrics not available in other solutions
- Drill down into details by area (users, machines, applications, etc.)
- Provide time-based data that reveals performance changes over time
- Gain a comprehensive view across ALL desktop platforms (physical, virtual, etc.)
- Perform forensic analysis (Health Checks) into root causes of issues

The IT director rated Stratusphere UX's features/values compared to competitive solutions as follows:

- Diagnostics: Best-in-Class
- Application Inventory: Best-in-Class
- Troubleshooting: Superior
- Assessment/Onboarding: Better
- Capacity Planning: Better

Use Case

As a result of incorporating Stratusphere UX into its desktop environment, the organization is now able to:

- Maintain a current inventory of all users, machines, applications, OS, etc.
- Track application processes across desktop platforms (physical devices, VDI, RDSH, DaaS)
- Capture critical data about other components of the desktop environment (AD Group Policy, protocols, network, storage, graphics)

Customer Profile

**Browning Day Mullins Dierdorf
 Indianapolis, Indiana**

Browning Day Mullins Dierdorf is multidisciplinary design firm specializing in architecture, landscape architecture, planning and interior design.

Sector

Design/Build

Desktop Environment

Approximately 500

DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX's diagnostics to be better than that of competitors.



APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX's application inventory to be better than that of competing solutions.

