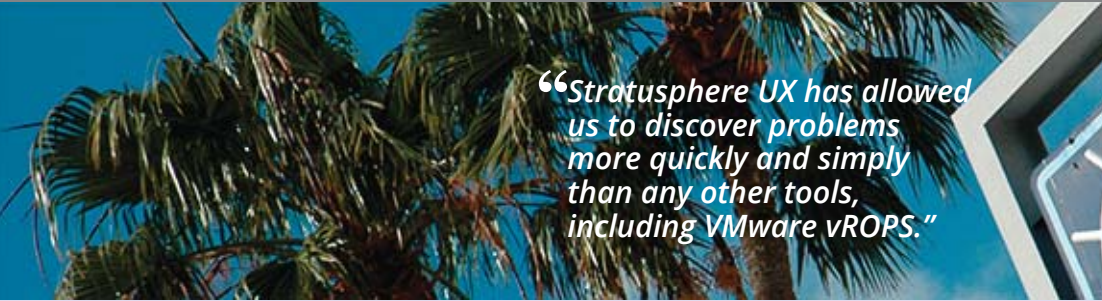


# Coast Community College District



*“Stratusphere UX has allowed us to discover problems more quickly and simply than any other tools, including VMware vROPS.”*

Source: Ralph Looney, Senior IT Director

**Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:**

- **User-centric visibility that’s persistent across platform and workspace delivery**
- **The ability to examine user, machine and application workloads**
- **Visibility before, during and after the transformation process**

## Insights

The Coast Community College District ultimately selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- VMware vRealize

Stratusphere UX was selected over competing products because of its ability to:

- Access unique data and metrics not available in other solutions
- Drill down into details by area (users, machines, applications, etc.)
- Provide time-based data that reveals performance changes over time
- Gain comprehensive view across ALL desktop platforms (physical, virtual, etc.)
- Perform forensic analysis (Health Checks) into root causes of issues

The senior IT director rated Stratusphere UX’s features/values compared to competitive solutions as follows:

- Diagnostics: Best-in-Class
- Troubleshooting: Best-in-Class
- Capacity Planning: Comparable
- Assessment/Onboarding: Comparable
- Application Inventory: Comparable

## Use Case

As a result of incorporating Stratusphere UX into its desktop environment, the organization is now able to:

- Identify and address login slowdowns
- Track application processes across desktop platforms (physical devices, VDI, RDSH, DaaS)
- Capture critical data about other components of the desktop environment (AD Group Policy, protocols, network, storage, graphics)

## Customer Profile

**Coast Community College District  
 Costa Mesa, California**

The Coast Community College District is a multi-college entity that comprises Coastline Community College, Golden West College and Orange Coast College. The institutions offer transfer programs, as well as occupational and technical education, general education, and community services.

## Sector

Postsecondary Education

## Desktop Environment

5,001 – 10,000

### DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



### CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



### DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX’s diagnostics to be better than that of competitors.



### APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX’s application inventory to be better than that of competing solutions.

