

Cotiviti



Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:

- **User-centric visibility that’s persistent across platform and workspace delivery**
- **The ability to examine user, machine and application workloads**
- **Visibility before, during and after the transformation process**

Insights

Cotiviti ultimately selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- Citrix Director
- VMware Studio
- Outside Consultant Services
- VMware Remote Console

Stratusphere UX was selected over competing products because of its ability to:

- Drill down into details by area (users, machines, applications, etc.)
- Provide time-based data that reveals performance changes over time
- Gain comprehensive view across ALL desktop platforms (physical, virtual, etc.)

The senior Citrix administrator rated Stratusphere UX’s features/values compared to competitive solutions as follows:

- Troubleshooting: Best-in-Class
- Application Inventory: Best-in-Class
- Diagnostics: Best-in-Class
- Assessment/Onboarding: Best-in-Class
- Capacity Planning: Best-in-Class

Use Case

As a result of incorporating Stratusphere UX into its desktop environment, the organization is now able to:

- Maintain a current inventory of all users, machines, applications and OS
- Identify and address login slowdowns

Customer Profile

Cotiviti
Atlanta, Georgia

Cotiviti specializes in serving the critical payment needs of two dynamic industries – retail and healthcare – using a comprehensive set of capabilities that regard payment accuracy as a wide-ranging strategic activity.

Sector
Financial Services

Desktop Environment
1,001 – 5,000

DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX’s diagnostics to be better than that of competitors.



APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX’s application inventory to be better than that of competing solutions.

