

Diversified Financial Services Company



“Stratusphere UX’s time-based data allows me to see performance changes over time.”

Source: Financial Services Company Enterprise Architect

Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:

- **User-centric visibility that’s persistent across platform and workspace delivery**
- **The ability to examine user, machine and application workloads**
- **Visibility before, during and after the transformation process**

Insights

This business ultimately selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- VMware vRealize

Stratusphere UX was selected over competing products because of its ability to:

- Provide time-based data that reveals performance changes over time

The company’s enterprise architect rated Stratusphere UX’s features/values compared to competitive solutions as follows:

- Assessment/Onboarding: Better
- Application Inventory: Superior
- Diagnostics: Superior
- Troubleshooting: Better
- Capacity Planning: Better

Use Case

As a result of incorporating Stratusphere UX into its desktop environment, the organization is now able to:

- Maintain a current inventory of all users, machines, applications and OS
- Perform diagnostics to both troubleshoot problems and maintain desktop performance

Customer Profile

Diversified Financial Services Company

This firm is a diversified financial services company that provides insurance, mortgage and investment services to financial institutions, businesses and individuals.

Sector

Financial Services

Desktop Environment

5,001 – 10,000

DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX’s diagnostics to be better than that of competitors.



APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX’s application inventory to be better than that of competing solutions.

