

# Henry Mayo Newhall Hospital



*“The insight that Stratusphere UX provides is helpful when troubleshooting issues.”*

Source: Leif Martinez, IT Administrator

**Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:**

- User-centric visibility that’s persistent across platform and workspace delivery
- The ability to examine user, machine and application workloads
- Visibility before, during and after the transformation process

## Insights

The hospital ultimately selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- VMware vRealize

Stratusphere UX was selected over competing products because of its ability to:

- Drill down into details by area (users, machines, applications, etc.)
- Gain comprehensive view across ALL desktop platforms (physical, virtual, etc.)

The IT administrator rated Stratusphere UX’s features/values compared to competitive solutions as follows:

- Troubleshooting: Superior
- Diagnostics: Superior
- Capacity Planning: Superior
- Application Inventory: Superior
- Assessment/Onboarding: Superior

## Use Case

As a result of incorporating Stratusphere UX into its desktop environment, the organization is now able to:

- Identify and address login slowdowns
- Troubleshoot problems and maintain desktop performance

## Customer Profile

**Henry Mayo Newhall Hospital  
Valencia, California**

Henry Mayo is a 238-bed, not-for-profit community hospital and trauma center that provides critical life-saving services and specialized care.

## Sector

Healthcare

## Desktop Environment

1,001 – 5,000

### DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



### CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



### DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX’s diagnostics to be better than that of competitors.



### APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX’s application inventory to be better than that of competing solutions.

