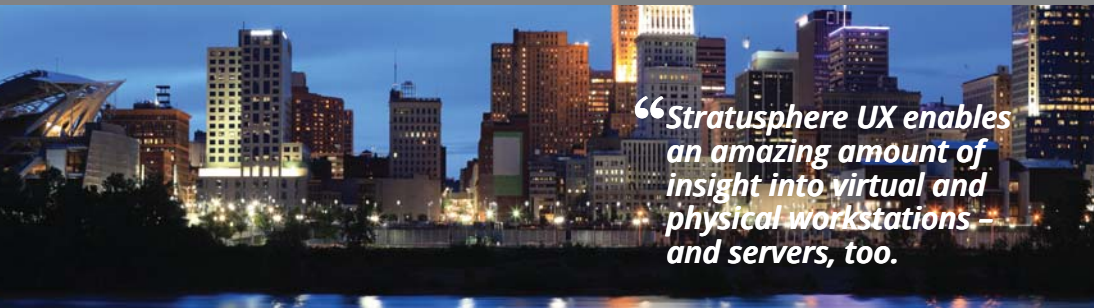


Homesteaders Life



Source: Phil DeMeyer, Engineer

Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:

- **User-centric visibility that’s persistent across platform and workspace delivery**
- **The ability to examine user, machine and application workloads**
- **Visibility before, during and after the transformation process**

Insights

Homesteaders Life ultimately selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- Lakeside Software

Stratusphere UX was selected over competing products because of its ability to:

- Access unique data and metrics not available in other solutions
- Drill down into details by area (users, machines, applications, etc.)
- Provide time-based data that reveals performance changes over time
- Gain comprehensive view across ALL desktop platforms (physical, virtual, etc.)

The Homesteaders Life engineer rated Stratusphere UX’s features/values compared to competitive solutions as follows:

- Troubleshooting: Best-in-Class
- Diagnostics: Best-in-Class
- Capacity Planning: Best-in-Class
- Application Inventory: Best-in-Class
- Assessment/Onboarding: Best-in-Class

Use Case

As a result of incorporating Stratusphere UX into its desktop environment, the organization is now able to:

- Identify and address login slowdowns
- Track application processes across desktop platforms (physical devices, VDI, RDSH, DaaS)
- Perform diagnostics to troubleshoot problems and maintain desktop performance

Customer Profile

Homesteaders Life
Des Moines, Iowa

Homesteaders Life is a national leader in funeral-service funding. The company was founded in 1906.

Sector

Funeral Funding

Desktop Environment

5,001 – 10,000

DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX’s diagnostics to be better than that of competitors.



APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX’s application inventory to be better than that of competing solutions.

