

# Midwest Mutual Insurance Holding Company



*“Stratusphere UX enables me to perform proactive monitoring to spot and resolve issues before they become serious problems.”*

Source: Insurance Holding Company Engineer

**Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:**

- **User-centric visibility that’s persistent across platform and workspace delivery**
- **The ability to examine user, machine and application workloads**
- **Visibility before, during and after the transformation process**

## Insights

This company selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- VMware vRealize
- Homegrown Dashboards
- Outside Consulting Services

Stratusphere UX was selected over competing products because of its ability to:

- Provide time-based data that reveals performance changes over time
- Perform forensic analysis (Health Checks) into root causes of issues
- Gain comprehensive view across ALL desktop platforms (physical, virtual, etc.)

The firm’s engineer rated Stratusphere UX’s features/values compared to competitive solutions as follows:

- Assessment/Onboarding: Better
- Capacity Planning: Better
- Diagnostics: Comparable
- Application Inventory: Better
- Troubleshooting: Comparable

## Use Case

As a result of incorporating Stratusphere UX into its desktop environment, the organization is now able to:

- Identify and address login slowdowns
- Maintain a current inventory of all users, machines, applications and OS
- Track application processes across desktop platforms (physical devices, VDI, RDSH, DaaS)
- Capture critical data about other components of the desktop environment (AD Group Policy, protocols, network, storage, graphics)

## Customer Profile

### Midwest Mutual Insurance Holding Company

This firm was founded as a stock company in 1909, converting to mutual company status in 1959. In 1998, it reorganized as a mutual insurance holding company.

### Sector

Insurance/Financial Services

### Desktop Environment

1,001 – 5,000

#### DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



#### CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



#### DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX’s diagnostics to be better than that of competitors.



#### APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX’s application inventory to be better than that of competing solutions.

