

Laboratory Sciences of Arizona



“Stratusphere UX gives me an inside view of a VM, which is key. That’s something VMware does not do out of the box.”

Source: Bryan Seminara, IT Systems Analyst

Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:

- **User-centric visibility that’s persistent across platform and workspace delivery**
- **The ability to examine user, machine and application workloads**
- **Visibility before, during and after the transformation process**

Insights

Laboratory Sciences of Arizona ultimately selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- Citrix Director
- Outside Consultant Services

Stratusphere UX was selected over competing products because of its ability to:

- Perform proactive monitoring to spot and resolve issues before they become serious problems

The IT systems analyst rated Stratusphere UX’s features/values compared to competitive solutions as follows:

- Troubleshooting: Superior
- Diagnostics: Superior
- Capacity Planning: Superior
- Application Inventory: Better
- Assessment/Onboarding: Comparable

Use Case

As a result of incorporating Stratusphere UX into its desktop environment, the organization is now able to:

- Access unique data and metrics not available in other solutions
- Drill down into details by area (users, machines, applications, etc.)
- Use time-based data that enables users to see performance changes over time
- Gain a comprehensive view across ALL desktop platforms (physical, virtual, etc.)
- Perform forensic analysis (Health Checks) into root causes of issues

Customer Profile

**Laboratory Sciences of Arizona
 Tempe, Arizona**

Laboratory Sciences of Arizona serves more than 6,000 clients (hospitals, doctors, health plans, and employers) throughout Arizona, performing both routine medical tests and highly complex genetic diagnostics.

Sector

Life Sciences/Healthcare

Desktop Environment

501 – 1,000

DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX’s diagnostics to be better than that of competitors.



APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX’s application inventory to be better than that of competing solutions.

