

PwC Canada



“Stratusphere UX enables me to perform diagnostics to troubleshoot problems and maintain desktop performance.”

Source: Teja Prasad Balla, IT Systems Analyst

Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:

- User-centric visibility that’s persistent across platform and workspace delivery
- The ability to examine user, machine and application workloads
- Visibility before, during and after the transformation process

Insights

PwC ultimately selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- Citrix Director

Stratusphere UX was selected over competing products because of its ability to:

- Access unique data and metrics not available in other solutions
- Perform forensic analysis (Health Checks) into root causes of issues

The IT systems analyst rated Stratusphere UX’s features/values compared to competitive solutions as follows:

- Troubleshooting: Superior
- Diagnostics: Superior
- Capacity Planning: Superior
- Application Inventory: Superior
- Assessment/Onboarding: Superior

Use Case

As a result of incorporating Stratusphere UX into its desktop environment, the organization is now able to:

- Drill down into details by area (users, machines, applications, etc.)
- Perform forensic analysis (Health Checks) into root causes of issues

Customer Profile

PwC Canada
Toronto, Canada

PwC provides strategic, financial and operational advice to engineering and construction companies.

Sector

Engineering & Construction

Desktop Environment

501 – 1,000

DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX’s diagnostics to be better than that of competitors.



APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX’s application inventory to be better than that of competing solutions.

