

# Rolls-Royce



Source: Mike Drayton, IT Project Manager

**Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:**

- **User-centric visibility that's persistent across platform and workspace delivery**
- **The ability to examine user, machine and application workloads**
- **Visibility before, during and after the transformation process**

## Insights

Rolls-Royce ultimately selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- VMware vRealize
- Citrix Director
- Outside Consulting Services

Stratusphere UX was selected over competing products because of its ability to:

- Access unique data and metrics not available in other solutions
- Drill down into details by area (users, machines, applications, etc.)
- Provide time-based data that reveals performance changes over time
- Gain a comprehensive view across ALL desktop platforms (physical, virtual, etc.)

The IT project manager rated Stratusphere UX's features/values compared to competitive solutions as follows:

- Assessment/Onboarding: Best-in-Class
- Troubleshooting: Best-in-Class
- Application Inventory: Best-in-Class
- Diagnostics: Best-in-Class
- Capacity Planning: Best-in-Class

## Use Case

As a result of incorporating Stratusphere UX into its desktop environment, the organization is now able to:

- Track application processes across desktop platforms (physical devices, VDI, RDSH, DaaS)
- Capture critical data about other components of the desktop environment (AD Group Policy, protocols, network, storage, graphics)

## Customer Profile

**Rolls-Royce**  
**London, UK**

Rolls-Royce is one of the world's leading producers of aero engines for large civil aircraft and corporate jets. In addition, it is the second largest provider of defense aero engines in the world.

## Sector

Aerospace & Defense

## Desktop Environment

1,001 – 5,000

### DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



### CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



### DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX's diagnostics to be better than that of competitors.



### APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX's application inventory to be better than that of competing solutions.

