

TLT LLP



“Stratusphere UX is the best tool we found, and it’s quick and easy to use.”

Source: Nathan Ulph, Technical Architect

Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:

- User-centric visibility that’s persistent across platform and workspace delivery
- The ability to examine user, machine and application workloads
- Visibility before, during and after the transformation process

Insights

TLT ultimately selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- VMware vRealize
- SysTrack

Stratusphere UX was selected over competing products because of its ability to:

- Access unique data and metrics not available in other solutions
- Drill down into details by area (users, machines, applications, etc.)
- Perform forensic analysis (Health Checks) into root causes of issues

The technical architect rated Stratusphere UX’s features/values compared to competitive solutions as follows:

- Troubleshooting: Superior
- Assessment/Onboarding: Better
- Application Inventory: Better
- Diagnostics: Superior
- Capacity Planning: Better

Use Case

As a result of incorporating Stratusphere UX into its desktop environment, the organization is now able to:

- Identify and address login slowdowns
- Track application processes across desktop platforms (physical devices, VDI, RDSH, DaaS)
- Capture critical data about other components of the desktop environment (AD Group Policy, protocols, network, storage, graphics)

Customer Profile

TLT LLP
Bristol, UK

TLT LLP provides legal expertise to help clients grow their businesses, deliver their products and services effectively, recognize opportunities or minimize risk.

Sector

Professional Services

Desktop Environment

1,001 - 5,000

DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX’s diagnostics to be better than that of competitors.



APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX’s application inventory to be better than that of competing solutions.

