

# University Center at Ponca City



**Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:**

- **User-centric visibility that's persistent across platform and workspace delivery**
- **The ability to examine user, machine and application workloads**
- **Visibility before, during and after the transformation process**

## Insights

The University Center ultimately selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- VMware vRealize
- Outside Consulting Services

Stratusphere UX was selected over competing products because:

- It was recommended by a consulting firm

The IT administrator rated Stratusphere UX's features/values compared to competitive solutions as follows:

- Assessment/Onboarding: Best-in-Class
- Capacity Planning: Superior
- Troubleshooting: Superior
- Application Inventory: Best-in-Class
- Diagnostics: Best-in-Class

## Use Case

Incorporating Stratusphere UX into desktop environments enables organizations to:

- Identify and address login slowdowns
- Drill down into details by area (users, machines, applications, etc.)
- Maintain a current inventory of all users, machines, applications and OS
- Track application processes across desktop platforms (physical devices, VDI, RDSH, DaaS)
- Capture critical data about other components of the desktop environment (AD Group Policy, protocols, network, storage, graphics)

## Customer Profile

**University Center at Ponca City**  
**Ponca City, Oklahoma**

The University Center at Ponca City is a dynamic institution that offers multiple degree programs from Oklahoma colleges.

## Sector

Postsecondary Education

## Desktop Environment

5,001 – 10,000

### DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



### CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



### DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX's diagnostics to be better than that of competitors.



### APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX's application inventory to be better than that of competing solutions.

