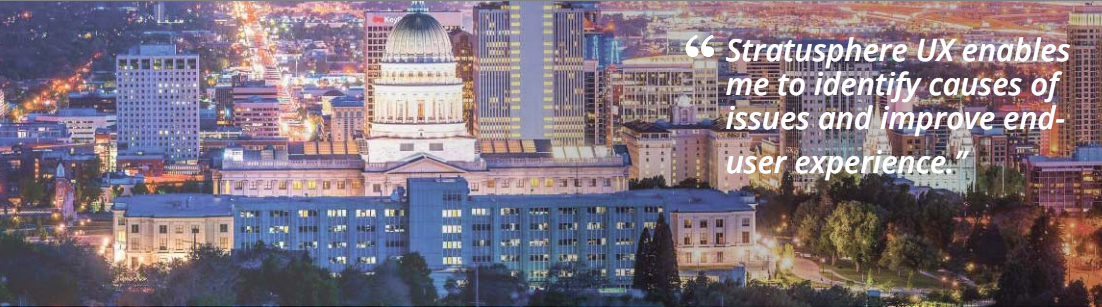


# Utah Governor's Office



“Stratusphere UX enables me to identify causes of issues and improve end-user experience.”

Source: Ken Ainge, Engineer

**Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:**

- **User-centric visibility that's persistent across platform and workspace delivery**
- **The ability to examine user, machine and application workloads**
- **Visibility before, during and after the transformation process**

## Insights

The Utah Governor's Office ultimately selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- VMware vRealize
- Citrix Director

Stratusphere UX was selected over competing products because of its ability to:

- Access unique data and metrics not available in other solutions
- Gain a comprehensive view across ALL desktop platforms (physical, virtual, etc.)
- Perform forensic analysis (Health Checks) into root causes of issues

The engineer rated Stratusphere UX's features/values compared to competitive solutions as follows:

- Diagnostics: Best-in-Class
- Capacity Planning: Superior
- Application Inventory: Superior
- Troubleshooting: Best-in-Class
- Assessment/Onboarding: Superior

## Use Case

As a result of incorporating Stratusphere UX into its desktop environment, the organization is now able to:

- Identify and address login slowdowns
- Maintain a current inventory of all users, machines, applications, OS, etc.
- Track application processes across desktop platforms (physical devices, VDI, RDSH, DaaS)

## Customer Profile

### Utah Governor's Office Salt Lake City, Utah

Utah is defined by its vast expanses of desert and mountains. Salt Lake City, the capital, is centered around Temple Square, headquarters of the Mormon Church and site of its majestic temple and tabernacle.

### Sector

State Government

### Desktop Environment

10,000+

#### DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



#### CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



#### DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX's diagnostics to be better than that of competitors.



#### APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX's application inventory to be better than that of competing solutions.

