

Willis-Knighton Health System



Stratusphere UX is the industry-leading user-experience monitoring and diagnostics solution, providing:

- **User-centric visibility that's persistent across platform and workspace delivery**
- **The ability to examine user, machine and application workloads**
- **Visibility before, during and after the transformation process**

Insights

Willis-Knighton Health System ultimately selected Stratusphere UX as its desktop-monitoring solution after evaluating:

- VMware vRealize
- Citrix Director
- Outside Consulting Services

Stratusphere UX was selected over competing products because of its ability to:

- Drill down into details by area (users, machines, applications, etc.)
- Gain comprehensive view across ALL desktop platforms (physical, virtual, etc.)
- Perform forensic analysis (Health Checks) into root causes of issues

The IT administrator rated Stratusphere UX's features/values compared to competitive solutions as follows:

- Assessment/Onboarding: Best-in-Class
- Application Inventory: Best-in-Class
- Capacity Planning: Comparable
- Troubleshooting: Superior
- Diagnostics: Better

Use Case

As a result of incorporating Stratusphere UX into its desktop environment, the organization is now able to:

- Identify and address login slowdowns
- Track application processes across desktop platforms (physical devices, VDI, RDSH, DaaS)
- Capture critical data about other components of the desktop environment (AD Group Policy, protocols, network, storage, graphics)

Customer Profile

**Willis-Knighton Health System
Shreveport, Louisiana**

Willis-Knighton is a leading medical center, providing the entire continuum of care for residents in northwest Louisiana and the Ark-La-Tex region.

Sector

Healthcare

Desktop Environment

1,001 – 5,000

DESKTOP PERFORMANCE

91% of organizations surveyed used Stratusphere UX diagnostics to proactively monitor and maintain desktop performance.



CUSTOMER SATISFACTION

85% of surveyed organizations would recommend Stratusphere UX to a colleague.



DIAGNOSTICS

83% of organizations surveyed rated Stratusphere UX's diagnostics to be better than that of competitors.



APPLICATION INVENTORY

80% of organizations surveyed rated Stratusphere UX's application inventory to be better than that of competing solutions.

