

Essential Solutions for Digital Workspace Management



- UEM**
- One user profile across VDI, RDS, DaaS and physical desktops
 - Up to 10x faster logons vs. roaming profiles
 - Application and user rights management
 - Location/context-aware policy and profile capabilities
 - Automated migration to Windows 10/11 & Server 2019/22
- Application Layering**
- Keep base images clean with dynamically attached applications
 - Centralize app delivery, retire legacy Microsoft App-V app packages
 - Optional FlexApp One format compatible with Microsoft Endpoint Manager and offline use
- Visibility**
- User experience monitoring
 - Diagnose root causes of issues and bottlenecks
 - Optimize resource capacity and performance

Liquidware Essentials – What You Need For Success



User Environment Management – ProfileUnity™ delivers full-featured User Environment Management that includes superior Profile Management, and Centralized Policy Management that goes beyond Microsoft® Group Policies, as well as advanced features such as Privilege Elevation and Application Rights Management.



Application Layering – Liquidware™ FlexApp™ is an integrated part of ProfileUnity, delivering dynamically attached applications while keeping base images clean. Even complex apps can be assigned per user, group, or context-aware basis. The solution is compatible with virtually all desktops, including Citrix®, VMware®, Microsoft® AVD/Windows 365 and well-managed physical PCs and laptops.



Visibility – Stratusphere™ UX provides industry-leading in-guest metrics that help you head off issues before they become mission-critical showstoppers. The solution supports all platforms and delivery approaches to provide success and minimize risk in all phases of the transformation lifecycle – from assessment and onboarding to proof-of-concept (POC) and pilot, and finally to production.

Learn More

More information and trial software is available at www.liquidware.com or by contacting sales@liquidware.com.

Liquidware Customer Success Stories

Large Regional Health Alliance Organization

ProfileUnity is leveraged along with Citrix® Virtual Apps and Desktops (CVAD) for robust User Environment Managed desktops for a very large regional health alliance organization that spans 13 hospitals and 21 care centers serving 29 counties. The hospital group has approximately 10,000 team members, including staff, associated physicians, and volunteers.

Challenge: The organization needed to on-board 10,000 users to a hybrid environment of highly-available CVAD and physical desktops while supporting multiple Windows OS versions.

Winning Strategy:

- ProfileUnity enables the organization to rapidly on-board up to 10,000 physical Windows users to CVAD
- ProfileUnity was chosen for its lightweight architecture, speed to POC and production, cross-OS profiles and application management features
- Customer wanted ProfileUnity's "context-aware" capabilities, printer management, App/User Rights Management, and fast logons
- Customer wanted seamless compatibility across multiple Windows OS versions to avoid future migrations and to quickly on-board more users to CVAD

Global Manufacturer of Embedded Processing Solutions

Stratusphere UX is utilized to complement VMware® vCenter by a U.S. based multi-national corporation that needed visibility into Linux-guest VMs running on VMware® vSphere. The company designs and produces embedded hardware and software for automotive, networking, industrial, and consumer products, and has 17,000 employees across operations in more than 75 locations in 19 countries.

Challenge: Traditional Linux® and other visibility methods left customer with holes and blind spots in this virtual CentOS guest environment of about 4,500 end users running on VMware vSphere with vCenter. The company required a highly specialized user experience monitoring solution to ensure performance and uptime for its business-critical desktop end-user workloads.

Winning Strategy:

- Customer replaced existing solutions with Stratusphere UX to provide digital experience monitoring and diagnostics capabilities with Linux-based in-guest agent and VMware vCenter visibility
- Stratusphere UX enabled the customer to minimize risk and uncertainty in a heavy use end-user computing environment with long-running processes
- Customer also is making use of the Stratusphere API to help optimize desktop performance and other IT systems

Regional Cable and Telecom Provider

ProfileUnity was chosen along with a leading VDI solution to provide robust "context-aware" virtual desktops for a sizeable regional digital cable and telecommunications provider to support its customer service agents and store-front employees. The company serves approximately 6 million customers in the United States.

Challenge: The organization needed to provide highly available and context-aware next generation desktops for 5,000+ customer service reps and store-front employees.

Winning Strategy:

- ProfileUnity was chosen for 5,000+ users
- The solution was selected for its lightweight architecture, speed to POC and production, and application management features, as well as the ability to deliver extremely fast logons
- The customer also strongly valued ProfileUnity's context-aware capabilities, Application/User Rights Management, and FlexApp for to dynamically attach applications while keeping base images clean

Point-of-Care Health Services Provider

Stratusphere UX was chosen to extend Citrix® EdgeSight and Director to supply more granular user-experience-based metrics in a CVAD environment for a large regional health care services provider composed of 12 acute-care hospitals, a rehabilitation facility, three multi-specialty physician groups and retail pharmacies.

Challenge: The organization required a deeper level of end user experience desktop metrics in order to proactively monitor, optimize and diagnose root-cause issues for its CVAD environment.

Winning Strategy:

- Stratusphere UX supported an assessment of the environment to provide a seamless path for a CVAD update
- Customer used Stratusphere UX to provide time-based metrics on key areas of the desktop user experience and overall performance in order to proactively monitor the environment to immediately address user desktop issues

About Liquidware

Liquidware is the leader in digital workspace management solutions for Windows desktops. The company's products encompass all facets of management to ensure the ultimate user experience across all workspaces – physical, virtual, DaaS or in the cloud. Enterprises across the globe utilize Liquidware solutions to dramatically decrease time spent managing desktops, while delivering increased security, flexibility and scalability. Supported platforms include Microsoft physical, AVD (Azure Virtual Desktop), and RDS desktops, Citrix Desktops, VMware Horizon, Amazon WorkSpaces (AWS), and Nutanix Frame. Liquidware products are available through a global network of partners. For more information, visit www.liquidware.com or follow on Twitter @Liquidware.

