

## Accelerate Workspace Support with Stratusphere UX

There is a straightforward approach to elevate workspace provisioning to better support a digital transformation. *Adaptive Workspace Management (AWM) applies new and innovative technologies to existing systems and processes in order to create an agile and flexible workspace environment.* Through AWM, organizations can create a more efficient, cost-effective and equitable approach to delivering compute resources to their workforce.

Liquidware's AWM solutions, including Stratusphere UX, ProfileUnity and FlexApp, support a process of planning/designing, migrating to and managing next-generation workspaces. Our solutions work together to go beyond legacy approaches and build a hybrid, best-of-breed, cloud-enabled infrastructure that supports the workplace in a digitally transformed organization.

### **AWM Provides User Experience Detailed Visibility to Enable Management of Workspace Infrastructures**

Stratusphere UX provides visibility into all desktops on all platforms — physical, virtual, RDS, DaaS and cloud — providing benefits beyond planning and design. The complexity of a workspace infrastructure presents a challenge when trying to identify the root cause of issues. Without comprehensive metrics — from users and endpoints, through the host, storage, virtualization and network levels — administrators simply cannot get an accurate picture of what is really transpiring in their workspace infrastructure.

Ongoing manageability benefits include assurance that:

- Operating systems and applications in use are known, patched and maintained.
- Unauthorized applications can be identified and culled quickly.
- Support personnel have the visibility they need into all levels of the workspace infrastructure for rapid diagnosis of issues and remediation.
- Administrators can perform many critical operations directly, without needing the assistance of specialists.
- Workspace provisioning is optimized, ensuring that all workers receive appropriate compute resources adequate to their requirements.
- Existing systems are fully leveraged, while new innovations can be incorporated seamlessly.
- Automation speeds up execution of former manual processes and reduces errors.
- Unplanned downtime is reduced while user productivity is protected.



## Stratusphere UX Provides Visibility and Metrics for Rapid Diagnostics of Workspace Issues

Diagnosing and troubleshooting issues is a daunting task without a purpose-built solution such as Stratusphere UX. Stratusphere UX is uniquely designed to support a process called a Health Check. By design, Stratusphere UX captures and prioritizes the data that matters most in the delivery of user experience. Often larger capacity or configuration issues can obscure issues affecting only a group of users or single user. However, Health Checks are designed to drill down to uncover and address ALL the issues that can be occurring in the environment. A Health Check with Stratusphere UX gets to the heart of issues in a straightforward, time-saving, highly efficient process.

With Stratusphere UX, admins are able to:

- Prioritize and focus on those areas having the greatest negative impact on user experience
- Avoid needle-in-the-haystack troubleshooting exercises that don't provide the visibility necessary to examine your users, machines and applications
- Drill into machine, user and application details; with the ability to easily expose more or less granularity, as needed
- Avoid misdirected finger-pointing and determine where user-crippling challenges exist in your environment

Stratusphere UX Advanced Inspectors offer both deep and wide details to allow admins to focus on the most critical information. Inspector, Dashboard and Reporting features in Stratusphere UX confirm root causes and help determine the fixes that need to be applied. Upon completion, customers are provided with comprehensive documentation to facilitate productive dialogue with all the stakeholders of workspace infrastructure to pursue remediation.



## Additional Information

For more information about Liquidware Stratusphere UX, contact [sales@liquidware.com](mailto:sales@liquidware.com) or visit [liquidware.com](https://www.liquidware.com) for whitepapers and other product information.



Liquidware is a leader in adaptive workspace management solutions for Windows workspaces. The company's products encompass all facets of management to ensure the ultimate user experience across all workspaces - physical, virtual, DaaS or in the cloud. Enterprise companies across the globe utilize Liquidware solutions to dramatically decrease time spent managing desktops, while delivering increased security, flexibility and scalability. Supported platforms include Microsoft physical, WVD (Windows Virtual Desktop), and RDS desktops, Citrix Desktops, VMware Horizon View, Amazon WorkSpaces (AWS), and Nutanix Xi Frame. Liquidware products are available through a global network of partners. For more information, visit [liquidware.com](https://www.liquidware.com) or follow on Twitter [@liquidware](https://twitter.com/liquidware).